THE STATE OF WESTERN AUSTRALIA BY THE
HONOURABLE JOHN HOWARD DADLEY DAY B.Sc., B.DSc., MLA,
MINISTER FOR HEALTH

(PURCHASER)

AND

THE UNIVERSITY OF WESTERN AUSTRALIA

(PROVIDER)

CONTRACT
FOR THE PROVISION OF HEALTH SERVICES
The intent of this summary is to provide a useful 'snap shot' view of the details of this Contract—i.e., who the Provider and respective Purchasing Division(s) is, a brief description of the service(s) being purchased, the purchase price and how it is to be paid and details of any other pertinent information or special conditions that may apply. This summary is for information only and is not part of the Contract. Where any details in this summary conflict with the content of the Contract and the Service Specification Schedule then the Contract and its Service Specification Schedule will take precedence.

Provider Name: The University of Western Australia
Provider’s Address: 35 Stirling Highway, Crawley
Provider’s A.B.N.: 37 882 817 280
Registered for GST: Yes
Address of Service Outlet: Stirling Highway, Crawley

SERVICES TO BE PROVIDED

(1) HDWA Purchasing Division/Unit: General Health Purchasing Division

Service Description: Establishment and operation of the Centre for Rural and Remote Oral Health.

Contract Period: 1/2/2001 to 30/6/2005

Purchase Price (inclusive of GST): $880,000 per annum

TOTAL CONTRACT PERIOD: 1/2/2001 to 30/6/2005

TOTAL PURCHASE PRICE: (inclusive of GST) $4.3M over five years

Payment Schedule: see the Service Specification Schedule (SSS) for the Method of Payment (Part 10 of the SSS) and payment dates.

Other Information: N/A
Executive General Manager,
Public Health and Purchasing
for and on behalf of the Purchaser
in the presence of:

[Signature]

Dated 11/01

Signature of Purchaser

Nikola Mihelcic, M.P.H
Print full name of witness

[Signature]

Dated 3/1/12

Signature of Witness

[Signature]

Dated 2/28/12

[Signature]

Dated 7/17/11

The Common Seal of the Provider
was affixed here to by authority of
Senate
Affixed By:

[Signature]

Dated 1/29/12

Vice Chancellor

[Signature]

Dated 3/23/11

[Signature]

Dated 11/01/11

[Signature]

Print full name of Witness

Marjorie Davison

Print full name of Witness
SERVICE SPECIFICATION SCHEDULE

Services Purchased by General Health Purchasing Division.

SERVICES

1. OUTPUT(S)

1.1 Background

The aim of CRROH is to provide a focus for rural and remote oral health services in Western Australia. The key components of activity within CRROH will include:

(i) Advocacy and Research

The primary focus of CRROH will be to research and develop strategies to address the significant unmet need for rural and remote oral health care. The research programs will be targeted at facilitating improved oral health in rural and remote communities. Issues such as workforce trends, oral health needs, and assessment of access will be some of the key issues.

(ii) Practitioner support

It is widely acknowledged that over the next 20 years the increase in population will outstrip the increase in dentists in Australia. This will result in a shortage of dental practitioners. Assuming similar trends as in medicine, the greatest effect of a shortage of practitioners will be felt in rural and remote regions. As such, it is important for the long-term future of oral health care in country regions that strategies be developed, trialed and implemented that will increase the recruitment and retention of practitioners for the country. Similar issues also concern dental auxiliaries in rural and remote areas and as such CRROH will also focus on support of these personnel. This would be best undertaken using similar strategies to that used successfully in medicine.

CRROH will provide services including:

- Rural and Remote practitioners support programs
- Undergraduate student development programs, including a student placement program
- Education programs for rural medical practitioners in dental care
- Develop technologically innovative models to support rural and remote practice
- Develop a network of country oral health practitioners and
- Provide support for continuing education access for country practitioners.
CRROH will also take responsibility in collaboration with the appropriate Aboriginal groups for the research, development and implementation of oral health programs suited to the needs of Aboriginal people in rural and remote areas. This may include the following strategies:

- Plan, develop and maintain a series of dental clinics in key locations;
- Facilitate access of Aboriginal people to existing services in rural and remote locations;
- Integrate oral health messages into current health promotion programs;
- Develop community oral health programs suitable for Aboriginal communities; and
- Support training for Aboriginal Health Workers in oral health.

(iv) Facilitation of rural oral health care pilot programs

A pilot series of alternative methodologies of providing oral health services in rural and remote regions is proposed as part of the additional HODWA allocation to oral health. It will be a responsibility of CRROH to provide support to the process of implementation of the pilot programs. This facilitation will include the provision of oral health advice, the development of best practice strategies and the ongoing assistance with the day-to-day issues associated with the implementation of the pilots.

1.2 Specific Outputs

Specific outputs for the CRROH have been developed. These include:

OUTPUT 1. Facilitate ongoing oral health research into issues of importance to remote communities.

OUTPUT 2. Facilitate the effective delivery of oral health care in remote Aboriginal communities.

OUTPUT 3. Provide support for remote oral health workers.

OUTPUT 4. Promote oral health and its relations to general health.

OUTPUT 5. Give support to remote general health workers in oral health.

OUTPUT 6. Promote oral health practice in rural and remote areas as a viable occupational option.

OUTPUT 7. Provide support for the ongoing development of Best Practice principles for the provision of remote oral health care.
Based on the outputs, a series of output deliverables have been developed as outlined below.

<table>
<thead>
<tr>
<th>Output</th>
<th>Output Deliverable</th>
<th>Year</th>
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<tbody>
<tr>
<td>1. Output 1</td>
<td>Facilitate ongoing oral health research into issues of importance to remote communities.</td>
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<tr>
<td></td>
<td>1. Undertake research on issues applicable to rural and remote oral health issues;</td>
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<td>2. Develop systems to analyses the need for oral care services based on quantitative data;</td>
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<td>3. Develop and implement an internationally acceptable system for the collection of rural and remote community oral health data;</td>
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<td>4. To propagate the results of oral health care activity research;</td>
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<td></td>
<td>5. Participate in health planning process in Western Australia and nationally to provide improve the focus on oral health related issues;</td>
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<td>2. Output 2</td>
<td>Facilitate the effective delivery of oral health care in rural remote Aboriginal communities</td>
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<td></td>
<td>1. Develop community oral health programs suitable for Aboriginal communities;</td>
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<td>2. Develop a database of appropriately qualified people interested and participating in oral health care provision in remote communities;</td>
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<td>3. Provide appropriately designed culturally applicable education materials to Aboriginal health workers for use in Aboriginal communities that integrates the oral and general health messages;</td>
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<td>4. Develop key Aboriginal people as support network for remote oral health workers;</td>
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<td>5. Facilitate access of Aboriginal people to existing services in rural and remote locations;</td>
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<td>3. Output 3</td>
<td>Provide support for remote oral health workers</td>
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<td>1. Link remote oral health workers to tertiary services;</td>
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<td>2. Facilitate the development of appropriate short courses for remote oral health care workers;</td>
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<td>3. Facilitate access to appropriate continuing education for rural and remote oral health care workers;</td>
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<td>4. Develop a website relevant to oral health care providers in remote settings;</td>
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<td>4. Output 4</td>
<td>Promote oral health and its relations to general health</td>
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<tr>
<td></td>
<td>1. Develop the integration of the oral health message into general health;</td>
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<td>2. Facilitate the process of referral from general health workers to oral health workers;</td>
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<td>OUTPUT 6</td>
<td>Promote oral health practice in rural and remote areas as a viable occupational option</td>
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<td>1. Develop opportunities for dental undergraduates to gain experience in remote communities;</td>
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<td>2. Implement a process of exposure to rural and remote oral health issues in undergraduate dental education;</td>
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<td>3. Develop linkages to medical student remote health associations;</td>
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<tr>
<th>OUTPUT 7</th>
<th>Provide support for the ongoing development of Best Practice principles for the provision of remote oral health care</th>
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<td>1. Assist in the development of guidelines for the development of remote area dental services.</td>
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Note: 2 year strategies to be focused on in the first 2 years.

The Purchaser will negotiate with the Provider the specific outputs to be delivered in the following financial year. These specific outputs will be negotiated within the scope and range of the output deliverables outlined above.

For the period 1 February 2001 to 30 June 2002 the Output Deliverables will include:

- Measurement of oral health status by population groups and by health region in Western Australia;
- The development and implementation of oral hygiene programs for Aboriginal populations, including toothbrush programs in remote locations;
- Development and implementation of oral health training programs for Aboriginal Health Workers, Community Health Workers and Child Health Workers throughout the State;
- The implementation of a placement program for undergraduate dental students; and
- The facilitation of pilot oral health care provision programs.

3. OUTCOMES

CARROLL will assist in the improvement of oral health outcomes for rural and remote people of WA.
The Provider agrees to:

(a) Comply with all appropriate legislative, statutory and health standards;
(b) Provide the Purchaser with a list of all legislation covering the Provider;
(c) If applicable, demonstrate progress towards meeting the requirements of all relevant Disability Services legislation;
(d) Ensure that all counselling and training is undertaken by appropriately trained or experienced staff, and provide advice to the Purchaser as to the nature of the training and qualifications; and
(e) Ensure that staff are aware of all policies and procedures developed by the Provider.

5. REPORTS ON SERVICES

5.1 Requirement to Report

Failure to provide the reports on the Services to the required standard and by the specified time will constitute a default breach of the Provider's Obligations and may result in the suspension of the payment of the Contract Price and/or the termination of the Contract.

5.2 Frequency of Reports

The first report shall be for the period 1st February 2001 to 30 June 2001 and unless agreed otherwise, the frequency of all other reports shall be quarterly. The first report and all quarterly reports thereafter shall be received by the Purchaser's Contract Manager in the form set out below within FIFTEEN (15) Business Days of the following dates:

1) 30 June 2001
2) 30 September 2001
3) 31 December 2001
4) 31 March 2002
5) 30 June 2002, etc for the remainder of the Contract Period

5.3 Content of Reports on Services

5.3.1 Financial Reports

Each quarterly financial report is to be certified as to the matters in Clause 22.20.31 entitled "Completeness and Truth of Accounts" by the Treasurer or Accountant, book-keeper of the Provider and signed by the chairperson of the Provider and must comprise:
of year to-date results, expected end of year results and notes of explanation
where necessary. The notes must be consistent with the Service Report and
any activity variations/performance information provided in it.

(iii) A Balance Sheet and (if requested) with supporting information detailing
outstanding debtors and creditors.

5.3.2 Service Activity Reports

The Provider must provide quarterly service activity reports as per part 5.2 of this
Schedule to the Purchaser. Each report must include a report as to the
achievement or otherwise of the Output Deliverables by reference to the Output
Deliverables referred to in Clause 2 of this Service Specification Schedule
including the following Performance Indicators:
6. PROVIDER'S ANNUAL FINANCIAL STATEMENTS

Prior to 30 September 2001 the Provider must provide to the Purchaser a copy of its annual report and annual audited financial statements for the financial year 2000-2001 that comply with the requirements set out in the clause entitled "Completeness and Truth of Accounts". A person who is a member of a recognised professional body of accountants must audit the annual financial statements.

PAYMENT OF PURCHASE PRICE

7. PURCHASE PRICE

Where the Provider has an Australian Business Number (ABN) and is registered for GST, the Purchase Price will be inclusive of all payable GST and is calculated in the following manner:

- Service Value (SV) (per annum) $800,000
- GST payable (10% of SV) $80,000
- PURCHASE PRICE (inclusive of GST) $880,000

8. CONDITION OF PAYMENT

If at the date upon which a payment is to be made under this Contract the Provider is not in breach of any obligation under this Contract the Purchaser will pay the portion of the Purchase Price in the manner set out below. If the Provider is in breach of this Contract on that date the Purchaser is not obliged to pay any of the Purchase Price to the Provider.

9. METHOD OF PAYMENT

By payments in the amounts noted below within TEN (10) Business Days of the dates also listed below:

- [Details of payment terms]